

**Re: Response to COVID-19/Coronavirus  
COURT CLOSURES AND PROCEDURAL UPDATES**

As the COVID-19/Coronavirus situation develops, my office remains committed to advising you of updates impacting pending legal matters. You may continue to contact the office phone at (716) 854-7888, by fax at (716) 854-0294 or email anyone at Venzon Law Firm.

**Our emails are:**

Catharine M. Venzon, Esq. – [cvenzon@venzonlawfirm.com](mailto:cvenzon@venzonlawfirm.com)

Chad T. Pidanick, Esq. – [cpidanick@venzonlawfirm.com](mailto:cpidanick@venzonlawfirm.com)

Joan Warren, Of Counsel – [jwarren@venzonlawfirm.com](mailto:jwarren@venzonlawfirm.com)

Bryan G. Brockway, Of Counsel – [secretary@bgbattorneyatlaw.com](mailto:secretary@bgbattorneyatlaw.com)

Jodi L. Held, Paralegal/Billing Clerk – [jheld@venzonlawfirm.com](mailto:jheld@venzonlawfirm.com)

Jeffrey S. Triz, Sr. Paralegal – [jtriz@venzonlawfirm.com](mailto:jtriz@venzonlawfirm.com)

Julie A. Copella, Legal Assistant – [jcopella@venzonlawfirm.com](mailto:jcopella@venzonlawfirm.com)

Haley E. Muehlbauer, Clerk - [hmuehlbauer@venzonlawfirm.com](mailto:hmuehlbauer@venzonlawfirm.com)

**OFFICE UPDATES:**

In an effort to prioritize your health and practice social distancing, I will be changing most in person client meetings to telephone. Additionally, I will ask that you refrain from office visits (unless otherwise requested by my office). If you need to deliver something to the office, please contact the office in advance to make arrangements or mail/email/fax said documents. If you do come to the office, please abide by all New York State mandates, which include wearing a mask.

My office **will remain open and operational throughout this time**. Please note that due to court closures, court staff and judges will not be readily available to attorneys. My office will continue working towards a resolution in pending matters, including but not limited to, regularly communicating with clients, opposing counsel, and other personnel in an attempt to settle matters outside of litigation. **We remain open and available to assist new clients.**



**COURT UPDATES:**

As of now, New York State Supreme Court and Erie County Family Court are open for essential business. However, most appearances are done remotely. Since the end of August 2020, we have seen that courts are allowing clients (parties) to appear by telephone, along with their attorneys. This is at the discretion of the courts.

**Only essential matters as defined by the State will go forward.** However, the courts are allowing new matters to proceed and we are open to beginning new matters with new clients.

Please note that **ALL PARTIES** are expected to follow the terms of the most recent **Temporary Order, Final Order and/or Agreement relevant to their case. NO PARTY shall unilaterally make decisions separate from the terms explicitly outlined in orders/directives.**

I will continue addressing your concerns regarding ongoing legal matters and remain available. Thank you for your understanding and stay safe and well.

Very Truly Yours,

Catharine M. Venzon, Esq.

